

## DIRECTOR, MEMBER SERVICES

The Director, Member Services is elected by the membership, serves for two (2) years. This position is a voting member of the Executive Board.

## QUALIFICATIONS

- Member of the Academy of Nutrition and Dietetics and the Oregon Academy in the Active, Life or Retired category.
- Active in Oregon Academy; preferable as a participant of the Member Team prior to election as leader
- Good communication and organizational skills
- Knowledgeable about benefits of the Academy and affiliate membership, including DPG/MIG programs and services (or be willing to develop this.)

## RESPONSIBILITIES

- 1. Attends all Oregon Academy Executive Board meetings (if unable to attend, appoints a proxy).
  - a. Submits monthly reports
  - b. Serves as a voting member of the Board
  - c. Submits annual report as requested
  - d. Reviews and updates pertinent documents
  - e. Provides orientation and transition for the incoming committee chair
- 2. Oversees recruitment of new members and the retention of current members.
  - a. Reviews and updates the new member letter (in collaboration with the Oregon Academy president) by May 20<sup>th</sup> each year.
  - b. Develops strategies for and works with the Oregon Academy office to address non-renewing members by July 15<sup>th</sup> each year.
- 3. Serves as an advocate for the Oregon Academy and the Academy and the benefits of membership in both.
- 4. Coordinates the annual (or every-other-year) member survey.
- 5. Work with all Oregon Academy teams as needed to address member-related issues and the plan of work.
- 6. Ensures that the Oregon Academy membership is kept informed of project progress and benefits of Oregon Academy/Academy membership by overseeing the submission of appropriate articles to the Oregon Academy Newsletter.
- 7. Regularly reviews and provides updates to appropriate web pages.
- 8. Collaborates with the Awards Chair, as needed.